

CENTER FOR FRATERNITY AND SORORITY LIFE



Student Fees Advisory Committee (SFAC)
PROGRAM QUESTIONNAIRE FOR FY19

UNIVERSITY of
HOUSTON

CENTER for FRATERNITY & SORORITY LIFE

1. Please provide a one-page executive summary of your questionnaire responses. This summary should include, in brief terms: your unit's mission, how you accomplish your unit's mission, and a justification of your unit's student fee allocation in terms of benefits for students.

Center for Fraternity and Sorority Life Mission:

The mission of the Center for Fraternity & Sorority Life (CFSL) is to enhance the fraternity/sorority member experience in order to elevate our Greek community. CFSL accomplishes this mission through intentional effort applied in the following areas:

- ***Center and Community Operations*** – CFSL will maximize effectiveness and efficiency in regards to Center and Community-specific practices, policies, and procedures.
- ***Planning and Assessment*** – CFSL will make a case for the value of fraternities and sororities through data-driven measures for success.
- ***Advising and Coaching*** – CFSL will identify and implement strategies that best support the advising needs of chapter leaders, council leaders, and general members.
- ***Educational Programming*** – CFSL will develop and provide access to original and innovative educational programming that meets the changing needs of fraternity/sorority leaders.
- ***Stakeholder Development*** – CFSL will establish relationships and build influence with advisors, faculty/staff, and university alumni to build both human and financial support for fraternities and sororities.
- ***Fraternity & Sorority Housing*** – CFSL will partner with Student Housing and Residential Life to create a positive residential environment for fraternities and sororities.

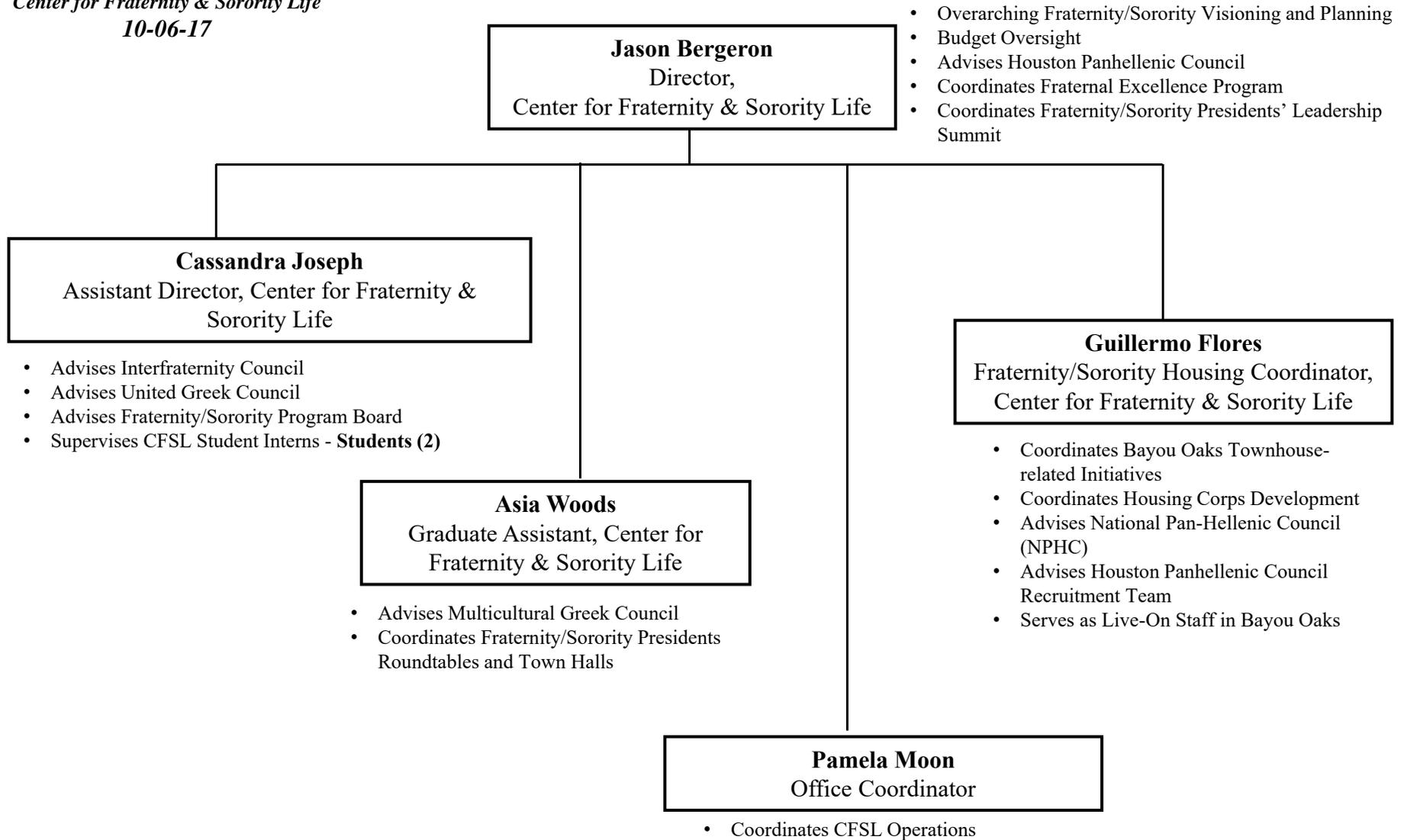
FY2017 in Overview:

The Center for Fraternity and Sorority Life (CFSL) focuses primarily on the diverse needs of the fraternity and sorority community at the University of Houston. In FY2017, the center had three full-time exempt staff, one non-exempt staff member, and one graduate assistant who focus on advancing both student learning and operational effectiveness within Greek Life. Future goals and action items are tied directly to six overarching areas for which the Center is directly responsible, as reflected in CFSL's mission statement: Center & Community Operations, Advising and Coaching, Planning and Assessment, Educational Programming, Stakeholder Development, and Fraternity & Sorority Housing. The center is working hard to strategically grow our fraternity and sorority community, while also providing increased support and accountability to fraternity and sorority members and advising and coaching for chapters and councils.

The staff currently advises 49 fraternities and sororities housed under five governing councils, the fraternity/sorority residential experience in Bayou Oaks, and participates in a variety of Student Life and University initiatives. This report will discuss the specific action steps we will take in order best align the fraternity/sorority experience with University goals and Student Affairs and Enrollment Services values. Additionally we will discuss new and evolving programs and initiatives in all areas. The center is requesting a base augmentation request coupled with a one-time request for FY18 and an additional one-time request for FY19. The CFSL is 100% funded by student fees, and we seek to be careful stewards of this funding and to provide the University of Houston with experiences that are proven to meet the educational mission of the university. Throughout the report, you will see data that supports learning within many of our programs that required significant financial support. The department is conscious that learning is a core function of our work and we must do our best to demonstrate that learning is occurring within our programs.

- 2. Provide an organization chart of your unit. Large units may need to have an overview chart and then more specific charts for each program. Where you have multiple staff in the same position (e.g. counselor, custodian, etc), note this on your chart. Student employees should be cited on the chart and identified as students.**

The organizational chart for the Center for Fraternity & Sorority Life can be found on the next page. Additionally, an outline of staff responsibilities and advising assignments can be found on the CFSL website at <http://www.uh.edu/cfsl/about/staff/>.



3. **List your unit's strategic initiatives and action steps identified for the 2016-2017 academic year and cite the specific Division of Student Affairs and Enrollment Services (DSAES) Strategic Initiatives and University of Houston Strategic Goals to which they relate (links below). Please comment on your success in achieving these strategic initiatives/action steps. If a strategic initiative/action step changed during the year, please note this and explain. Also, list any new strategic initiatives/action steps, the rationale for the addition, and comment on your success in achieving these items.**

DSAES Plan: (http://www.uh.edu/dsaes/about/strategic_plan.html)

UH Goals: (<http://www.uh.edu/president/vision-priorities/>)

The staff in the Center for Fraternity & Sorority Life has identified the following strategic initiatives and action steps to be completed by the close of FY2017.

Strategic Initiative #1 – Center Operations – CFSL will maximize effectiveness and efficiency in regards to Center-specific practices, policies, and procedures. Link to DSAES Strategic Initiatives: 4b, 4c; Link to President's Vision & Priorities – Student Success

Action Step #1 – CFSL will complete a set of baseline standards that will serve as a complement to the Fraternal Excellence Program. **This goal has been completed. Baseline standards, while evolving, can be found on the CFSL website at <http://www.uh.edu/cfsl/current-members/baseline-standards/>. This has helped to establish a minimum standard of performance for fraternities/sororities, and has increased program participation in CFSL programs as an expectation of being in good chapter standing.**

Action Step #2 – CFSL will create and share process documentation resources for specific CFSL processes such as member reporting and recruitment documentation. **Completed. CFSL has made the following changes to process documentation regarding member recruitment and reporting:**

- a. **CFSL has both reviewed Membership Intake Paperwork processes and created a workflow resource guiding students through the Membership Intake Reporting process. Documentation on the process can be found at <http://www.uh.edu/cfsl/resources/new-membership/>.**
- b. **CFSL has defined a new process for the registration and verification of potential members for Interfraternity Council recruitment through the ChapterBuilder.com system. This has taken effect during the Summer 2017 months for all members joining in the Fall 2017 semester and beyond.**

Strategic Initiative #2 – Planning and Assessment – CFSL will make a case for the value of fraternities and sororities through data-driven measures for success. Link to DSAES Strategic Initiatives: 4a; Link to President's Vision & Priorities – Student Success

Action Step #1- Review, redraft, and rebrand the mission and vision for the Center for Fraternity & Sorority Life. **The goal has been completed. The CFSL team reviewed and redrafted the mission statement for CFSL during the Summer 2016 timeframe, and the updated mission can be found at the opening of this semi-annual report.**

Action Step #2 – CFSL will create a mechanism for identification and achievement of overarching Greek community goals. **The goal has been completed. CFSL identified community-wide goals for the 2016-17 academic year during the Summer 2016 Presidents’ Leadership Summit. Goals are attached as APPENDIX A with their achievement status.**

Strategic Initiative #3 – Educational Programming – CFSL will develop and provide access to original and innovative educational programming that meets the changing needs of fraternity/sorority leaders. Link to DSAES Strategic Initiatives: 1d; Link to President’s Vision & Priorities – Student Success

Action Step #1 – Expand calendaring to include CFSL, Fraternity/Sorority Program Board, and chapter/council programs as a central resource. **Completed. CFSL has a central calendar on its website used for all fraternity/sorority related activities. It can be found at <http://www.uh.edu/cfsl/resources/calendar/>.**

Action Step #2 – Create an opportunity for one all-Greek program and/or speaker per semester. **Not completed. Budgetary issues kept CFSL from achieving this specific goal. CFSL has been working with the Fraternity/Sorority Program Board to be providing these types of educational programming for fraternity/sorority members. An initial Fraternity/Sorority Week was planned for February 14-17, 2017 by the Fraternity/Sorority Program Board, but it had marginal success and low participation.**

Strategic Initiative #4 – Stakeholder Development – CFSL will establish relationships and build influence with advisors, faculty/staff, and university alumni to build both human and financial support for fraternities and sororities. Link to DSAES Strategic Initiatives: 2b,2d; Link to President’s Vision & Priorities – Student Success

Action Step #1 – CFSL will create a regular schedule of development/advancement events and correspondences in collaboration with the Division of Student Affairs and Enrollment Services Director of Advancement. **Not completed. This goal has been difficult to achieve due to the lack of a divisional development officer. This will continue to be a priority for CFSL as the Division of Student Affairs and Enrollment Services searches for a full-time development officer. CFSL looks forward to connecting with our development officer once hired to develop this schedule.**

Action Step #2 – CFSL will develop specific outreach materials to university faculty & staff in order to increase interest in faculty/staff advising. **Due to lack of available funds, this initiative is slated to be completed within the first semester of FY18. CFSL will partner with New Faculty Orientation through the Office of the Provost to ensure materials about the fraternity/sorority community are reaching new faculty.**

Action Step #3 – CFSL will develop monthly digital-based updates for both chapter leaders and advisors regarding important information for the upcoming month. **Completed. Each month, CFSL sends out a ‘Monthly Update’ that reaches over 2,300 subscribers including active members, alumni, advisors, and faculty/staff partners. Previous editions of the CFSL Monthly Update can be found at [this link](#).**

Strategic Initiative #5 – Fraternity & Sorority Housing – CFSL will partner with Student Housing and Residential Life to create a positive residential environment for fraternities and sororities. Link to DSAES Strategic Initiatives: 4b; Link to President’s Vision & Priorities – Student Success

Action Step #1 – CFSL will engage in a thorough review of its Bayou Oaks selection process to ensure it continues to provide housing opportunities to those most deserving. . **Completed. CFSL has made the following changes to the Bayou Oaks Review Process:**

- a. **Beginning in the 2017-2018 review year, CFSL will provide a 2-year review option for chapters who have met specific markers.**

Additional Objectives

The following initiatives were not part of our original goals as a functional area, but became important during the academic year.

1. Chapter Growth

The Center for Fraternity & Sorority Life officially chartered, created, and/or welcomed back the following organizations on campus during FY2017:

- Omega Psi Phi Fraternity
 - University of Houston currently houses eight of the nine National Pan-Hellenic Council, Inc. fraternities and sororities on campus.

2. Community Growth

Fall 2016 reported the highest ever recorded fraternity/sorority membership at 1,568, with substantial growth in our Multicultural Greek Council community.

3. Educational Programming

CFSL sponsored a required ‘Sexual Misconduct 101’ educational program for 155 attendees in April 2017. This program included a review of the university’s Sexual Misconduct Policy in addition to a review of chapter environments that increase and/or decrease likelihood of sexual misconduct.

4. Diversity & Inclusion

CFSL co-sponsored ‘Cultural Fiesta’, a celebration of cultural student organizations, during Frontier Fiesta in cooperation with the Center for Diversity & Inclusion, Center for Student Involvement, and the LGBTQ Resource Center.

5. Website Redesign

CFSL completed a full website redesign to better align with the new university standards. This also included a reworking of website navigability and a reshifting of where pages were located for increased ease of use.

4. Please discuss the means that you are utilizing to evaluate both your success in achieving the aforementioned strategic initiatives and/or action steps and their importance as compared to others that you might pursue. Where data exist, discuss the number of persons served by each of your programs and any assessment measures and/or learning outcomes used to evaluate program success. Please provide the method for collecting these data.

General Membership Data

The Center for Fraternity & Sorority Life tracks general membership data and, during any semester, communicates how many men and women on campus identify as members of fraternities and sororities. The campus has seen slow, steady increases in fraternity/sorority membership since Fall 2009. 1,568 total members, as reported at the close of Fall 2016, marks the highest total membership in fraternities and sororities since the University has tracked membership.

	Total Enrollment	Undergraduate Enrollment	% Total Enrollment	% Undergraduate Enrollment	Total Members
Fall 2009	37,000	28,056	2.55%	3.36%	943
Fall 2010	38,752	29,378	2.75%	3.62%	1,064
Fall 2011	39,820	30,452	2.78%	3.64%	1,107
Fall 2012	40,747	31,367	3.05%	3.96%	1,242
Fall 2013	39,540	30,400	3.07%	3.99%	1,213
Fall 2014	40,914	31,722	3.40%	4.39%	1,393
Fall 2015	42,704	33,404	3.55%	4.53%	1,514
Fall 2016	43,774	34,688	3.58%	4.52%	1,568

Academic Performance Data

The Center for Fraternity & Sorority Life tracks academic performance data for all fraternities and sororities through self-reported membership rosters. Academic performance has continued to be an area of opportunity for the Greek community, as consistently approximately 25-30% achieve a GPA at or above their all/men's/women's/student average. Complete reports can be found on the CFSL website at <http://www.uh.edu/cfsl/resources/reports/>.

	All-Greek GPA Average	All-Student Average	All-Men's Average	All-Women's Average	Chapters Above All- Men's/Women's/Student Average
Fall 2014	2.820	2.880	2.810	2.970	14
Spring 2015	2.828	2.900	2.820	2.980	15
Fall 2015	2.786	2.890	2.820	2.970	14
Spring 2016	2.875	2.910	2.840	2.990	19
Fall 2016	2.804	2.920	2.850	2.990	14
Spring 2017	2.865	2.945	2.867	3.026	16

Fraternal Excellence Program

The Fraternal Excellence program is the University of Houston's assessment and awards programs designed specifically for fraternities and sororities. Throughout this program, fraternities and sororities discuss chapter accomplishments in each of five areas and receive awards, recognition, and feedback based upon their achievements in each area. During FY2017, 45 chapters participated in the Fraternal Excellence Program in some way, compared to 42 chapters during FY2016. Listed below are the total amount of excellence awards in each area across all participants that completed both narrative submissions and interviews. This data has assisted the CFSL staff in identifying which assessment areas require additional attention.

Excellence Area	Number of Excellence Award Winners in 2015-16	Number of Excellence Award Winners in 2014-15	Number of Excellence Award Winners in 2013-14
Intellectual Development	6	8	3
Leadership Development	9	3	1
Service and Citizenship	8	7	6
Brotherhood/Sisterhood	7	5	3
Ritual & Values	16	17	6
TOTAL	46	40	19

CFSL also tracks the extent to which groups achieved 'full completion' in each area, as defined by the submission of a narrative AND the completion of an interview in each area. A detailing of the number of full completions in each excellence area can be found below.

	2015-16	2014-15	2013-14
Intellectual Development	33	36	20
Leadership Development	34	36	22

Service and Citizenship	29	37	24
Brotherhood/Sisterhood	32	34	21
Ritual & Values	37	37	21

Baseline Standards

Baseline Standards are considered to be the minimum standards a chapter must meet to be considered to have met all standards and expectations for fraternities and sororities set through the Center for Fraternity & Sorority Life. Baseline Standards are listed below:

1. Uphold both university policy, student code of conduct, and state and federal laws.
2. Full and complete registration as a student organization.
3. Accurate and timely reporting of all Active and New Members.
 - a. Final roster reporting for Fall on December 1st.
 - b. Final roster reporting for Spring on April 15th.
4. Full participation in the Fraternal Excellence Program, UH's assessment and awards program specifically designed for fraternities and sororities.
5. Chapter participation in mandatory Center for Fraternity & Sorority Life programming listed below:
 - a. Fraternity/Sorority Presidents' Leadership Summit (August)

The Center for Fraternity & Sorority Life tracks both groups who are and aren't meeting these standards, and communication is sent to the chapter, their local advisorship, and their national representatives if they fail to meet those expectations.

For Fall 2016, 25 out of 49 groups achieved baseline standards.

For Spring 2017, 43 out of 49 groups achieved baseline standards.

Program Attendance

CFSL measures program attendance in part by increases in attendance at CFSL-sponsored meetings, programs, and events.

CFSL hosted two Fraternity/Sorority Presidents' Roundtable/Town Hall meetings per semester.

- September 7, 2016 – 45 attendees
- November 16, 2016 – 25 attendees
- January 31, 2017 – 28 attendees
- March 7, 2017 – 31 attendees

Future Greek Leaders Academy – February 24-26, 2017 @ Carolina Creek Christian Camp

	2017	2016	2015
Participation Numbers	55	50	44

CFSL hosted two sessions of a Sexual Misconduct 101 Educational Program.

- April 11, 2017 – 110 attendees
- April 23, 2017 – 45 attendees

Fraternity/Sorority Presidents' Leadership Summit – August 11-12, 2017 @ Carolina Creek Christian Camp

	2017	2016	2015
Participation Numbers	48	60	44

SkyFactor Fraternity & Sorority Educational Benchmarking Survey

In the Spring 2017 semester CFSL administered an educational benchmarking survey to identify areas of strength and areas of opportunity as they were related to national standards and peer institutions. The survey received 360 completed responses.

- General Results
 - Overall 'Satisfaction', 'Learning', and 'Overall' values decreased from 2015 when they reached a peak, as detailed below. However, all values continue to be in-line with or above benchmarks for peer institutions:

<u>Indicator</u>	<u>2013</u>	<u>2015</u>	<u>2017</u>
Satisfaction	5.81	6.10	5.83
Learning	5.73	5.97	5.72
Overall	5.74	6.02	5.77

5. Please discuss any budget or organizational changes experienced since your last (FY2018) SFAC request, their impact on your programs, and your reason for implementing them. SFAC recognizes that some programs did not receive the funds that they requested, that some programs were impacted by additional expenses after the conclusion of the budget cycle, and that some programs may be ahead of or behind their self-generated income projections.

CFSL worked to reclassify the Activities Coordinator II position to an Assistant Director position, currently held by Cassandra Johnson. This process, unfortunately, took a lengthy amount of time by Human Resources and occurred unexpectedly in the beginning of the FY17 fiscal year as opposed to the end of the FY16 fiscal year as planned. Since DSAES practice is for the department to cover those costs within the current fiscal year, this caused some strain in the department's ability to budget appropriately and caused a tightening of the budget near the close of the FY17 fiscal year.

6. If your unit concluded FY2017 with a Student Service Fee (SSF) Fund 3 addition to the SSF Reserve in excess of \$5,000, please describe the conditions which caused the addition and provide a line-item identification of the budgetary source(s) of the addition (i.e. lapsed salary, conference travel, etc.).

CFSL ended the FY17 fiscal year with a fund balance of \$256.

7. Please list your 2018-2019 strategic initiatives and action steps in priority order and cite the specific Division of Student Affairs and Enrollment Services Strategic Initiatives and University of Houston Strategic Goals to which they relate. Larger units may wish to group responses by subprogram. Under each strategic initiative, please state the specific action steps (programs, activities, services, policies/procedures, etc.) that you intend to implement to accomplish your stated initiative.

The staff in the Center for Fraternity & Sorority Life has identified the following strategic initiatives and action steps to be completed by the close of FY2019. Priority order for action steps is listed immediately after said action step. All strategic initiatives are grounded in the six core areas of the Center for Fraternity & Sorority Life.

Strategic Initiative #1 – Advising and Coaching – CFSL will increase the level of chapter and council advising provided in order to best maximize student problem solving and communication.

- a. Action Step #1 – CFSL will host monthly ‘Greek Leader 101’ sessions in cooperation with the Center for Student Involvement RSO Registration Program to increase students’ knowledge of important deadlines, programs, and resources available to fraternity/sorority leaders. [Priority #1] [DSAES Values – Empowerment, Accountability; UH Strategic Goals – Student Success]

Action Step #2 - CFSL will develop a system of council-based advisory team meetings once per semester. [Priority #8] [DSAES Values – Collaboration; UH Strategic Goals – Student Success].

Strategic Initiative #2 – Educational Programming – CFSL will develop and provide access to original and innovative educational programming that meets the changing needs of fraternity/sorority leaders. Link to DSA Strategic Initiatives: 1d; Link to President’s Vision & Priorities – Student Success

- a. Action Step #1 – CFSL will continue to expand its risk reduction, social responsibility, and safety programming to include a certification program for chapters. [Priority #2] [DSAES Values – Accountability, Innovation; UH Strategic Goals – Student Success]
- b. Action Step #2 – CFSL will evaluate gaps in fraternity/sorority leadership programming and package/promote a comprehensive leadership track including the Future Greek Leaders Academy, ELEVATE!, the Fraternity/Sorority Presidents’ Leadership Summit, and other leadership development programming [Priority #5] [DSAES Values – Empowerment, Innovation; UH Strategic Goals – Student Success]

Strategic Initiative #3 – Planning and Assessment – CFSL will make a case for the value of fraternities and sororities through data-driven measures for success. Link to DSA Strategic Initiatives: 4a; Link to President’s Vision & Priorities – Student Success

- a. Action Step #1- CFSL will develop an individual chapter scorecard system designed to include academic performance data, chapter achievement data, and conduct data. [Priority #3] [DSAES Values – Empowerment, Transparency, Accountability; UH Strategic Goals – Student Success]

- b. Action Step #2 – CFSL will actualize planning for a formal fraternity/sorority community strategic plan. [Priority #6] [DSAES Values – Empowerment, Transparency, Collaboration; UH Strategic Goals – Student Success]

Strategic Initiative #4 – Stakeholder Development – CFSL will establish relationships and build influence with advisors, faculty/staff, and university alumni to build both human and financial support for fraternities and sororities. Link to DSA Strategic Initiatives: 2b,2d; Link to President’s Vision & Priorities – Student Success

- a. Action Step #1 – CFSL will build a communications database of fraternity/sorority alumni and facilitate semesterly communication to better increase alumni affinity within the fraternity/sorority experience. [Priority #4] [DSAES Values – Transparency, Collaboration, Accountability; UH Strategic Goals – Student Success]
- b. Action Step #2 – CFSL will explore the development of an assessment to evaluate the extent to which chapters are meeting national benchmarks/requirements. [Priority #9] [DSAES Values – Transparency, Accountability; UH Strategic Goals – Student Success]
- c. Action Step #3 - In building upon FY18 goal, CFSL will evaluate implementation of and strengthen reach of the Fraternity/Sorority Community Advisory Board through a greater partnership with Alumni Affairs. [Priority #7] [DSAES Values – Empowerment, Collaboration; UH Strategic Goals – Student Success]

8. Recognizing that the potential to generate additional Student Service Fee income for FY2019 base funding is extremely limited and recognizing that it is likely that some units will not be allocated the FY2019 base budget augmentations and/or one-time funds requested. Please provide a narrative of how your unit would accommodate a reduction of 5% in your total approved FY2018 base Student Service Fee budget and provide a line-item explanation of where budgetary cuts would be made.

CFSL is a fully fee-funded operation, including all salary and benefits and maintenance and operations. As CFSL is unable to reduce salary and benefits dollars, all reductions would come from maintenance and operations, including programming dollars. A 5% reduction for FY2019 would equal \$17,074. Listed below is a line-item explanation of where cuts would be made, in addition to the challenges presented in navigating those cuts.

Cost Reduction	Description	Amount Reduction	Challenge
Travel [CFSL Staff Professional Development]	Decreasing budgeted funds for CFSL staff-related professional development	\$2,500	CFSL staff are expected to have expertise in all aspects of fraternity/sorority operations including housing, risk management, membership recruitment, diversity and inclusion, and so forth. Professional development allows the staff to gain that expertise.
Travel [Fraternity/Sorority Presidents' Leadership Summit]	Conducting the 2-day retreat for chapter leaders on campus	\$6,500	Leaving campus for this experience allows for increased relationship-building and increased focus and commitment by participants. Hosting the program on campus would make it difficult to achieve the necessary outcomes.
Advertising [Marketing and Promotions for Fraternity/Sorority Life]	Decreasing the amount of design, print materials, and digital materials designed to promote the fraternity/sorority experience.	\$4000	Decreasing printed and digital marketing materials would increase the difficulty of selling the fraternity/sorority experience and increasing the amount of students involved in Greek Life.
Programs/Events [Fraternity/Sorority Night of Celebration]	Decreasing costs for food and awards hardware for Fraternity/Sorority Night of Celebration	\$1,500	The Fraternity/Sorority Night of Celebration has generated a reputation as a flagship, well-orchestrated event to showcase the accomplishments of the Greek community. Decreasing the budget for this event would increase the difficulty in

			recognizing high achievement and establishing a culture of excellence.
Programs/Events [Multiple Programs]	Decreasing of t-shirts and other promotional items for CFSL-sponsored programs	\$1,500	CFSL has worked diligently to brand specific fraternity/sorority programs, in addition to branding the overall experience, and this would decrease the ability to continue to promote CFSL programs and the overall fraternity/sorority experience.
Associated Administrative Charge		\$960	
TOTAL		\$16,960	

- 9. What are the other possible sources of funding available to your unit and what efforts are being made to access them (e.g. grants, donations, etc.)? If you receive funds from other sources, please briefly describe the source, purpose, and duration of the funding and report the amounts received in the appropriate rows/columns on the SFAC Spreadsheet.**

The Center for Fraternity & Sorority Life partners with the DSAES Advancement Area to identify development and fundraising opportunities that can assist our center in meeting its needs. CFSL has a completed Case Statement to be shared with potential donors through the DSAES Advancement Area.

The Center for Fraternity and Sorority Life (CFSL) historically has and plans to continue to explore grants options from the following national organizations:

- Association of Fraternity/Sorority Advisors (AFA) for Conference Scholarships and Professional Development Funding

The Center for Fraternity & Sorority Life does collect funds from chapters registering social events within Bayou Oaks for the purposes of funding security officers, but CFSL serves as a pass-through and accountability mechanism for payment in that regard.

10. Please describe any services that are similar to yours and/or any overlap between your unit and any other unit(s) providing services to students and the rationale for the overlap.

The Center for Student Involvement (CSI) and The Center for Fraternity and Sorority Life (CFSL) both provide services for registered student organizations. This includes organization management, advisor education, and educational programming. However, CFSL serves the fraternity and sorority registered student organizations greater than other university departments, and provides organizational programs specifically tailored to the unique needs of fraternities and sororities. CSI and CFSL partner in many ways to best serve the needs of fraternities and sororities through a fraternity/sorority lens and a general student organization lens.