



**Metropolitan Volunteer Program
Fiscal Year 2018**

**Student Fees Advisory Committee
Program Questionnaire**

1. *Please provide a one-page executive summary of your questionnaire responses. This summary should include, in brief terms: your unit's mission, how you accomplish your unit's mission, and a justification of your unit's student fee allocation in terms of benefits for students.*

Our Mission:

The mission of the University of Houston Metropolitan Volunteer Program (MVP) is to create and provide service opportunities for students by collaborating with campus and community partners. Through this, we aim to develop responsible citizens with a lifelong commitment to service while creating sustainable change in our campus and community.

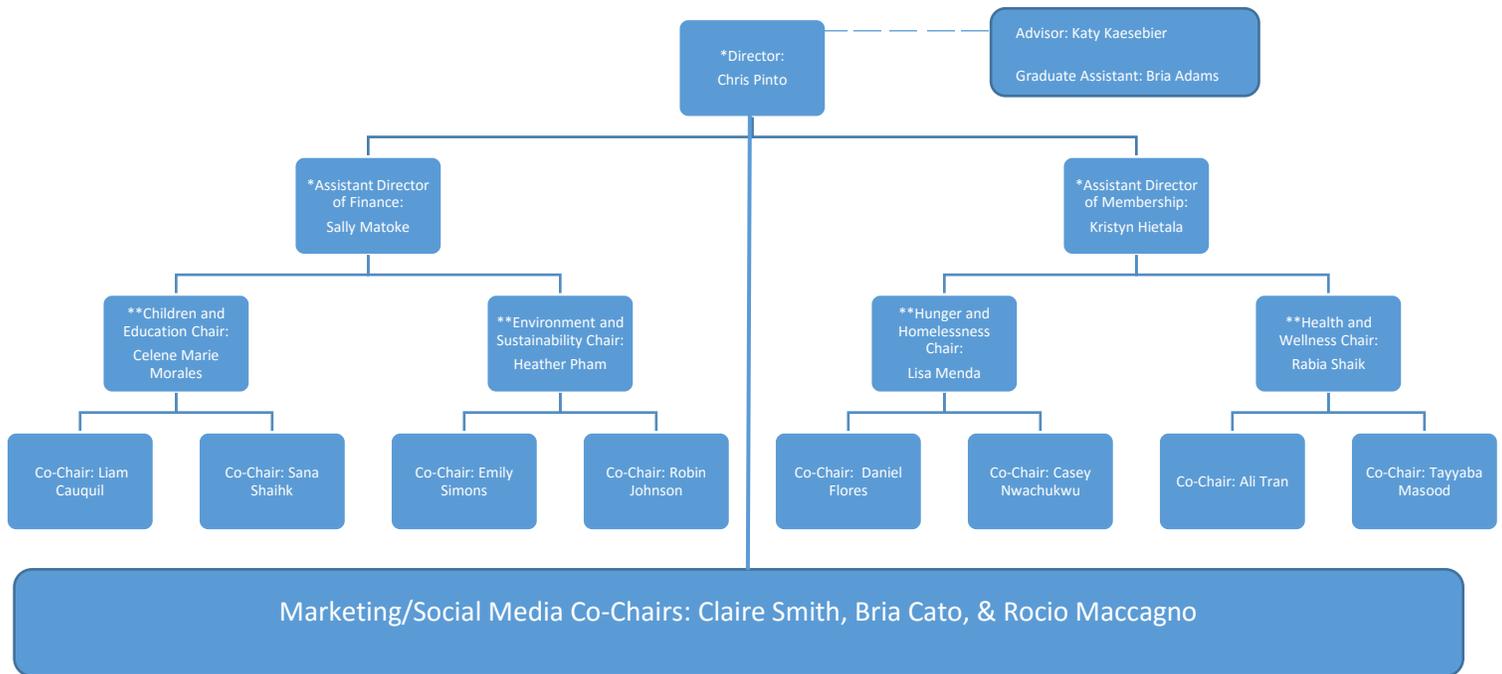
Accomplishing our Mission:

The Metropolitan Volunteer Program accomplishes our mission by providing the diverse student population of the University of Houston with unique service and awareness opportunities within the following social issue areas: Children & Education, Environment & Sustainability, Health & Wellness, and Hunger & Homelessness. A more specific description of each of the committees can be found under the current structure in section 2 of this report. The executive board restructure is meant to focus on developing our current relationships with community and campus partners as well as allowing us to expand our network of contacts. By having chairs devoted to the social issues that MVP focuses on, we are able to provide students with events that align with their specific interests, educate students on the social issues that the Houston community faces, and create more meaningful conversations during reflections. For example, instead of connecting Pre Med students to tutoring, we are now able to connect them with Hospice Homes, Hospitals, and other medical related events. Similarly, when groups request our assistance for volunteer/service events, we now have a wider range of partnerships for specific service areas. The other reason behind the decision to restructure was to create a more meaningful experience for the Board and Co-Chairs by providing more consistency in administrative tasks, leadership opportunities within events, and facilitating MVP's reflection processes. MVP continues to hold service as our core value and we aim to ensure that students have access to make a tangible and sustainable impact within their campus and local communities.

Justification:

The Metropolitan Volunteer Program offers students, staff, and faculty volunteer opportunities high in both quality and quantity. Over the last year MVP has increased the number of events offered from 87 events in FY15 to 97 in FY16 while still maintaining a safe, inclusive, and quality environment. MVP is able to offer this number of events due to an expanding network with both on and off campus partners. Volunteers receive exclusive t-shirts, transportation to all off campus events, free beverages and food at select events, and an engaging opportunity to serve and raise awareness in one of the service areas MVP provides.

2. Provide an organization chart of your unit. Large units may need to have an overview chart and then more specific charts for each program. Where you have multiple staff in the same position (e.g. counselor, advisor, etc.), note this on your chart. Student employees should be cited on the chart and identified as students.



***Executive:**

Director- Sets direction and vision for the organization. Oversees MVP events and organizational processes, as well as maintains relations with various on campus departments and committees. Responsible for planning, marketing, and implementing signature events such as Rock the Campus, Rock the Block, and Service Nights.

Assistant Director of Finance- Oversees the financial aspects of MVP including budgets, purchases, promotional items, and membership items. This Assistant Director provides support for the Children & Education Committee and the Environment & Sustainability Committee. Responsible for opening/marketing events such as WOW Events, Commuter Kick Off, and any other collaborative events where MVP can be promoted.

Assistant Director of Membership- Oversees the membership development of MVP including tracking service hours, event sign in sheets, reservations, and assists the Director in board development. This Assistant Director provides support for the Health & Wellness Committee and the Hunger & Homelessness Committee. Responsible for the biannual Volunteer Fairs, a Membership Social each semester, and the end of the year banquet.

****Chairs:**

Each committee chair is responsible for developing partnerships within their respective social issues, event planning, marketing, and coordinating awareness related events such as workshops, guest speakers, or documentaries.

Children & Education Chair- This chair is responsible for providing volunteer opportunities and coordinating awareness related events focused on children and education. These include events such as Generation One, Houston Public Library, and Children's Festivals.

Environment & Sustainability Chair- This chair is responsible for providing volunteer opportunities and coordinating awareness related events focused on the environment and sustainability. These include events such as Community Garden, Houston Humane Society, and Hermann Park.

Health & Wellness Chair- This chair is responsible for providing volunteer opportunities and coordinating awareness related events focused on health and wellness. These include events such as Bering Omega, Ronald McDonald, and Health Fairs.

Hunger & Homelessness Chair- This chair is responsible for providing volunteer opportunities and coordinating awareness related events focused on hunger and homelessness. These include events such as The Beacon, Houston Food Bank, and Meals on Wheels.

Co Chairs:

Co-Chairs (10)- There are two co-chairs per committee and one marketing/social media co-chair per Assistant Director. These students are responsible for assisting in the coordination of volunteer events, leading service events and reflections, and assisting with tracking service hours and other miscellaneous tasks assigned by each committee chair.

3. List your unit's strategic initiatives and action steps identified for the 2015-2016 academic year and cite the specific Division of Student Affairs and Enrollment Services (DSAES) Strategic Initiatives and University of Houston Strategic Goals to which they relate (links below). Please comment on your success in achieving these strategic initiatives/action steps. If a strategic initiative/action step changed during the year, please note this and explain. Also, list any new strategic initiatives/action steps, the rationale for the addition, and comment on your success in achieving these items.

DSAES Plan: (http://www.uh.edu/dsaes/about/strategic_plan.html)

UH Goals: (<http://www.uh.edu/president/vision-priorities/>)

1. To build and maintain relationships with both on-campus organizations and off campus non-profit organizations.

Achieved/Ongoing

- MVP continues to expand the number of partners we work with each year. MVP had approximately 86 partners in FY15, and finished FY16 with 97 partners.
- MVP was able to increase the attendance at annual events such as MLK Celebration Week, The Semi Colon Project, and Rock the Campus due to partnerships with the Center for Diversity and Inclusion, Citizenship Month, Homecoming, the Center for Fraternity and Sorority Life, and the UH Wellness Center. In addition to increasing attendance, these collaborations led to financial support for many of our events.
- MVP continues to encourage registered student organizations (RSO) and local nonprofit participation with our general meetings. Each general meeting features a guest speaker from a nonprofit and one service based RSO to promote their events and organizations. During FY16, MVP was able to speak at thirteen meetings hosted by our partners including Student Housing and Residential Life, multiple RSOs, and other on campus departments.
- MVP makes it a goal to invite at least five new nonprofit organizations to each Volunteer Fair in an effort to form more partnerships. We hope to provide not only volunteer opportunities, but also internship and externship opportunities to our participants.

DSAES Strategic Initiative #1: Create new opportunities for student success through learning, engagement and discovery.

DSAES Strategic Initiative #3: Foster the creation of a global learning community that actualizes and embraces inclusion while preparing students to become active citizens.

DSAES Strategic Initiative #6: Create and engage in strategic partnerships.

2. Create the structure and goals for the proposed On-Campus Events Chair.

Achieved

- This position only existed for a year and a half due to MVP's recent restructure. We revised this position in order to provide a more structured experience for our student leaders and to provide a more unique volunteer experience to students by providing events specific to volunteer interests.
- The following events were put on by the on campus service events committee: Community Gardens, MVP Service Nights, Career Fairs, The Semi Colon Project, CHAMP Tutoring, and other projects with The Children's Learning Center; doubling events from six events for FY15 to 14 events in FY16. These events were absorbed by the Director, the Children & Education Chair, and the Health & Wellness Chair after the board restructure for FY17.
- The On Campus Service Events committee was modeled after the existing MVP Chair committees and included a chair and two co-chairs while being supervised by the MVP Director and the MVP Assistant Director.
- Through work with the MVP Director, this committee was able to assist in the planning and implementation of the MLK Commemoration Week with Center for Diversity and Inclusion and the Center for Student Involvement. Similarly, this committee assisted in bringing the Semi Colon Project to campus during Spring 2016 in partnership with the Healthy U Committee.

DSAES Strategic Initiative #1: Create new opportunities for student success through learning, engagement and discovery.

3. Increase and diversify the volunteering opportunities provided to students.

Achieved/Ongoing

- MVP has created a database to track communication with all of the nonprofit and on campus organizations that we partner with, and the specific service areas that they address. This document is updated biweekly and is coded on the following: (1) current partner (2) potential partner (3) will not pursue this opportunity or (4) will promote but cannot volunteer with agency.
- MVP also utilized the Volunteer Houston website to find new service opportunities throughout the city. We work closely with our contacts from the Third Ward partners to find new opportunities that are closer to campus in an effort to encourage more local community development.
- MVP prioritizes adding at least one to two new partners to our network each semester. This initiative began in Fall 2014, and has resulted in 14 new events with our new partners that occur on a weekly or monthly basis.
- With the creation of the On Campus Service Events Chair, MVP was able to provide new, unique volunteer opportunities that included MVP Service Nights,

volunteering at career fairs, more sustainability projects with the Office of Sustainability, as well as more events with the Children's Learning Center. Now that the position no longer exists, the Director and the respective chairs maintain these partnerships.

DSAES Strategic Initiative #1: Create new opportunities for student success through learning, engagement and discovery.

DSAES Strategic Initiative #3: Foster the creation of a global learning community that actualizes and embraces inclusion while preparing students to become active citizens.

4. Continue to increase visibility and brand awareness on campus through expanded and innovative marketing.

Achieved/Ongoing

- MVP participated in 8 Weeks of Welcome events during FY16, promoting the organization and sharing information about how students can get involved. During FY16, MVP hosted 27 information tables; an increase from 14 in FY15.
- MVP board members spoke at 13 organization/campus department meetings during FY16.
- MVP continues to foster relationships with large marketing outlets including Student Housing & Residential Life, the Center for Diversity & Inclusion, the Center for Fraternity & Sorority Life, the WOW Committee, Student Center Events Committee, several Academic Colleges, and the Bauer Ambassador Program.
- MVP continues to increase their presence on social media outlets such as Facebook, Twitter, and Instagram. All outlets combined have reached over 1,000 followers. MVP is in the process of developing a video series on YouTube focused on our volunteers and the service projects completed throughout the year.

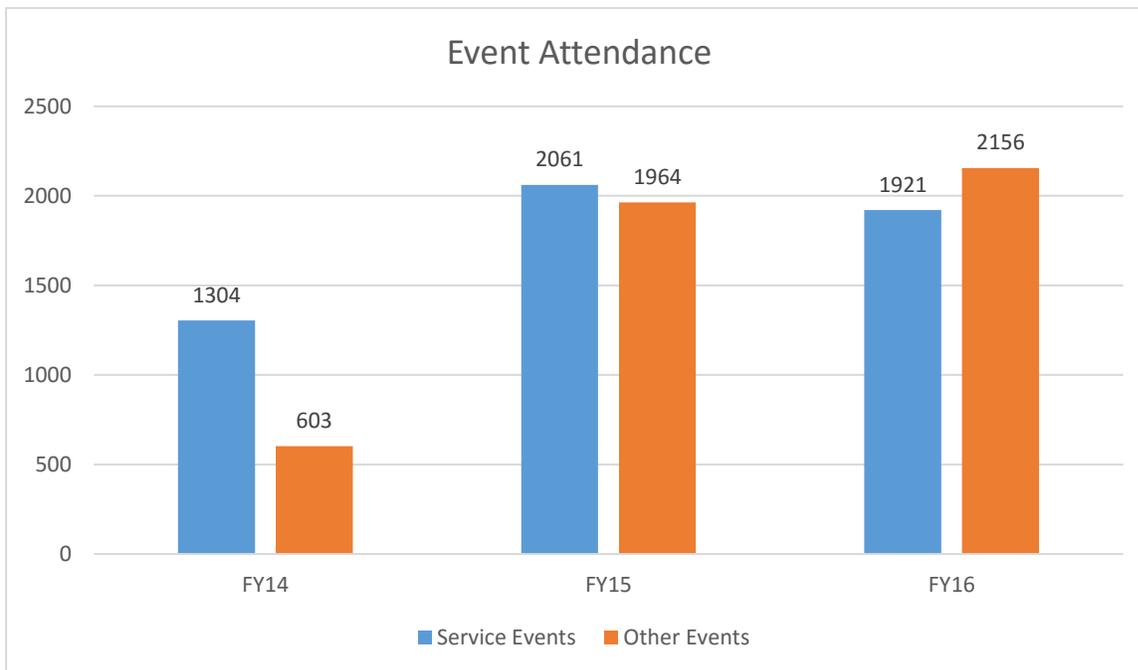
DSAES Strategic Initiative #1: Create new opportunities for student success through learning, engagement and discovery.

DSAES Strategic Initiative #6: Create and engage in strategic partnerships.

4. Please discuss the means that you are utilizing to evaluate both your success in achieving the aforementioned strategic initiatives and/or action steps and their importance as compared to others that you might pursue. Where data exist, discuss the number of persons served by each of your programs and any assessment measures and/or learning outcomes used to evaluate program success. Please provide the method for collecting these data.

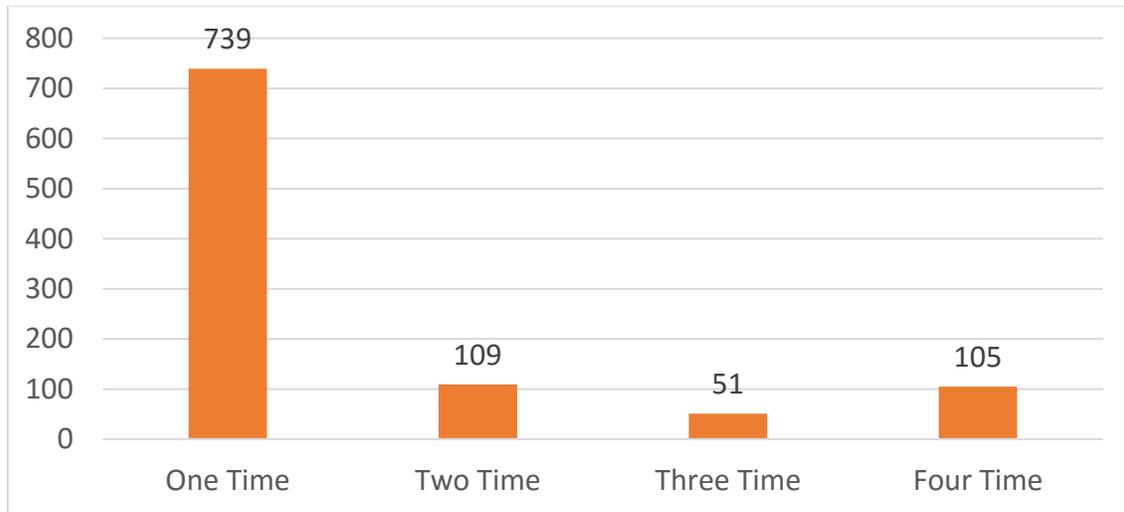
The Metropolitan Volunteer Program currently uses the following measures to evaluate the success of our program through achieving our objectives:

Attendance: One of MVP’s primary methods of evaluating the success of our organization is by tracking attendance at general meetings, service events, workshops, awareness events, and other MVP events. Students must register for events in advance via the website, and then sign in or swipe in to the event under the supervision of an officer. After every event, MVP records the information in a database that tracks the number of volunteers, individual service hours logged with MVP, annual number of service hours, and a monthly/yearly participation count. According to our current records, a total of 1,004 unique individual students volunteered with MVP at least once during the 2015-2016 school year, for an overall attendance of 1,921 volunteers at our service events. An additional 2,156 individual students attended our meetings and awareness related events. The total number of students that participated in MVP related programs and events during FY16 was 4,077. We attribute our overall increase in attendance to our marketing efforts.

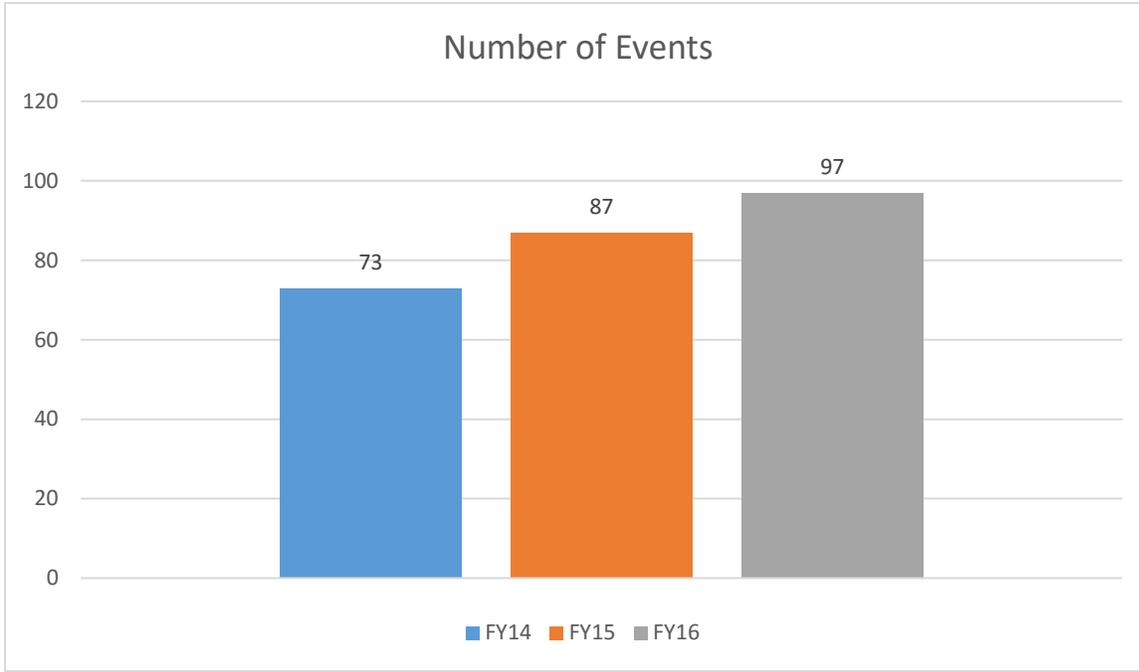


Number of Returning Volunteers: Another method that MVP utilizes to evaluate the success of volunteering events is by looking at the number of returning volunteers. The breakdown of the 1,004 unique individual students who volunteered with MVP during FY16 can be seen below; a slight decrease from 4,118 in FY15. The decrease in numbers can be attributed to the following issues: not enough drivers for events, weather/flooding, and a high turnover rate of volunteer coordinators at nonprofits. Although there was a slight decrease in overall attendance, it is evident that MVP has been successful in sustaining at least 4,000 participants for the last two years. This can be attributed to our brand recognition that was made possible through SFAC contributions, and by expanding and diversifying our events in order to provide students with unique experiences. Despite students initially participating to fulfill a requirement, their returning indicates that MVP was able to provide them an enjoyable and enriching volunteering experience.

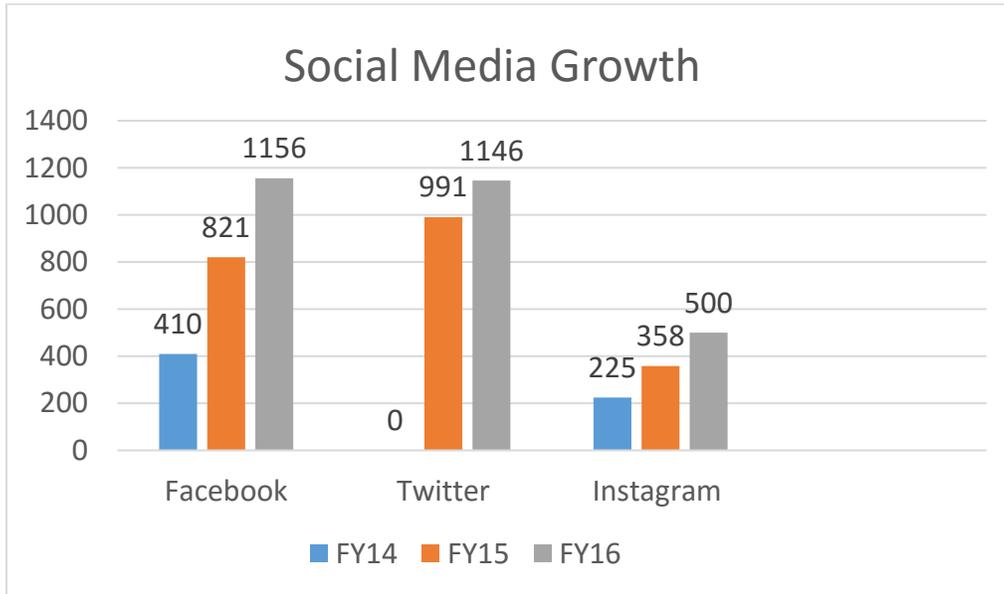
Returning Volunteer Participants



Number and Variety of Volunteer/Service Events Provided: Over the past year, MVP increased the number of events and volunteer opportunities from 87 in FY15 to 97 in FY16. We continued to diversify the opportunities we offer by building relationships with new agencies including The Women’s Home, Harris Health Systems, Star of Hope, Houston Humane Society, Hermann Park Gardens, Kids’ Café, Community Festivals, and The Boys & Girls’ Club Houston Chapter. We also expanded the projects available at MVP Service Nights from the traditional sandwich making to also including making dog toys, assembling no sew blankets, and making cards for children’s hospitals.



Growth of Social Media Pages, Membership Sign Ups, and Newsletter: MVP currently has active pages on Instagram, Twitter, Snap Chat, and Facebook. We monitor the growth of the number of followers on these social media pages to gauge how effectively our organization is reaching new students and promoting MVP. Similarly, our membership sign ups have also increased from 831 sign ups in FY15 to 904 sign ups in FY16. Currently our newsletter reaches 4,216 students each week.



Survey Assessments & Reflection: After every service event, the site lead from the executive board facilitates a reflection. The reflection consists of addressing the social issues that the event was focused on, challenging student perspective, and posing the question: “What can you do, from this point on, to improve this issue in your community?” Each board member is trained by the advisor and graduate assistant in the reflection process prior to leading events. MVP sends a thank you email and a link to a survey about the student’s experience 24 hours after each event. The feedback we receive from students is discussed during weekly committee meetings and any necessary changes are made at future events.

Volunteer Events:

#	Date:	Service Event:	Total Volunteers:	Service Hours:
1	8/29/2015	WOW Day of Service	117	760.5
2	9/5/2015	Houston Food Bank	28	84
3	9/9/2015	Generation One	10	30
4	9/12/2015	Houston Public Library	15	67.5
5	9/14/2015	MVP Service Night	69	65.2
6	9/16/2015	Generation One	10	30
7	9/17/2015	The Women's Home	Lost Reservation	
8	9/20/2015	The Beacon	Lost Reservation	
9	9/20/2015	Community Garden	10	30
10	9/26/2015	Adopt-A-Beach	47	282
11	9/30/2015	Generation One	9	27
12	10/2/2015	The Women's Home	8	28
13	10/3/2015	Houston Public Library	12	30
14	10/4/2015	Community Garden	15	43
15	10/9/2015	Hermann Park	10	30
16	10/10/2015	Walk for Hearing	14	18.5
17	10/12/2015	The Boys & Girls' Club	7	14
18	10/14/2015	Generation One	9	27
19	10/16/2015	Kids' Café	31	93
20	10/17/2015	Houston Children's Museum	36	180
21	10/19/2015	MVP Service Night	37	45
22	10/22/2015	The Women's Shelter	5	14.5
23	10/23/2015	Houston Humane Society	37	129.5
24	10/24/2015	Houston Public Library	11	11
25	10/28/2015	Generation One	Not Enough Drivers	
26	10/30/2015	Children's Learning Center (UH)	16	48
27	10/31/2015	Zoo Boo	RAIN Issues	
28	11/3/2015	Homecoming: Can-Struction	45	45
29	11/6/2015	Rock the Campus	196	430.50
30	11/7/2015	Fall Family Festival	6	24
31	11/8/2015	Community Garden	17	51
32	11/11/2015	Generation One	7	21
33	11/14/2015	Houston Humane Society	28	84
34	11/15/2015	The Beacon	Lost Reservation	
35	11/16/2015	MVP Service Night	56	82.50
36	11/18/2015	Star of Hope: Kitchen Volunteers	6	15
37	11/19/2015	Houston Food Bank	14	56
38	11/20/2015	The Women's Home	9	31.50
39	11/21/2015	Houston Public library	14	42
40	12/4/2015	Kids' Café	16	48
41	12/5/2015	Houston Humane Society	5	12.5
42	1/23/2016	MLK Day of Service	181	724
43	1/29/2016	Kids' Café	21	63

#	Date:	Service Event:	Total Volunteers:	Service Hours:
44	1/31/2016	The Beacon	20	69
45	2/3/2016	Generation One	6	18
46	2/5/2016	The Women's Home	9	31.5
47	2/6/2016	Houston Humane Society	Lost Reservation	
48	2/8/2016	MVP Service Night	105	150.5
49	2/12/2016	Houston Food Bank	16	48
50	2/17/2016	Generation One	7	21
51	2/20/2016	Houston Public Library	20	50
52	2/21/2016	Community Garden	34	102
53	2/24/2016	Houston Food Bank	10	30
54	2/26/2016	Kids' Café	12	36
55	2/28/2016	The Beacon	11	38.5
56	3/2/2016	Generation One	7	17.5
57	3/4/2016	Houston Food Bank	24	72
58	3/7/2016	MVP Service Night	53	98
59	3/9/2016	The Women's Home	5	12.5
60	3/23/2016	Generation One	8	22
61	3/25/2016	Hermann Park	2	7
62	3/26/2016	Houston Public Library	18	54
63	3/27/2016	The Beacon	12	42
64	4/1/2016	Houston Humane Society	Agency Cancelled	
65	4/2/2016	Kids' Café	Scheduling Error	
66	4/3/2016	Hermann Park Kite Festival	17	51
67	4/6/2016	Generation One	7	17.5
68	4/7/2016	Houston Food Bank	12	36
69	4/9/2016	Rock the Block	198	821
70	4/11/2016	MVP Service Night	30	49
71	4/16/2016	Houston Public Library	10	11
72	4/18/2016	MVP Service Night	RAIN Issues	
73	4/22/2016	Hermann Park	6	16
74	4/23/2016	Shasta's Prairie	RAIN Issues	
75	4/24/2016	The Beacon	10	30
76	4/27/2016	Generation One	10	30
77	4/29/2016	Houston Humane Society	14	35
78	5/19/2016	MVP Service Night	44	112
	TOTAL:		1921	5945.65

Other Events:

#	Date:	Event Name:	Attendance:
1	8/11/2015	RA Training & Scavenger Hunt	150
2	8/20/2015	MVP Game Night at the Lofts	72
3	8/26/2015	Bayou Oaks Neighbor Mixer	47
4	8/27/2015	Cat's Back	N/A
5	9/1/2015	Campus Prowl	N/A
6	9/2/2015	Commuter Kick Off	N/A
7	9/3/2015	SC Welcome Back Fest	N/A
8	9/10/2015	Fall Informational Meeting	117
9	9/22/2015	Fall First General Meeting	33
10	9/25/2015	Family Weekend	N/A
11	9/29/2015	Fall Volunteer Fair	490
12	10/13/2015	Fall Second General Meeting	62
13	10/15/2015	Read Houston Read	63
14	11/3/2015	Homecoming: Block Party	N/A
15	11/17/2015	Fall Third General Meeting	27
16	12/3/2015	SPB Winter Wonderland	N/A
17	1/25/2016	Spring Informational Meeting	78
18	2/18/2016	Volunteer Fair: Revolution of Heroes	642
19	2/22/2016	Hungry for Change Documentary Screening	11
20	2/22/2016	CAPS Workshop: Stress Management	4
21	2/23/2016	Spring First General Meeting	33
22	2/26/2016	The Semi Colon Project	250
23	3/29/2016	Spring Second General Meeting	32
24	4/19/2016	Spring Third General Meeting	University Closed
25	4/20/2016	Flow Documentary Screening	RAIN Issues
26	4/28/2016	MVP End of Year Banquet	45
	TOTAL:		2156

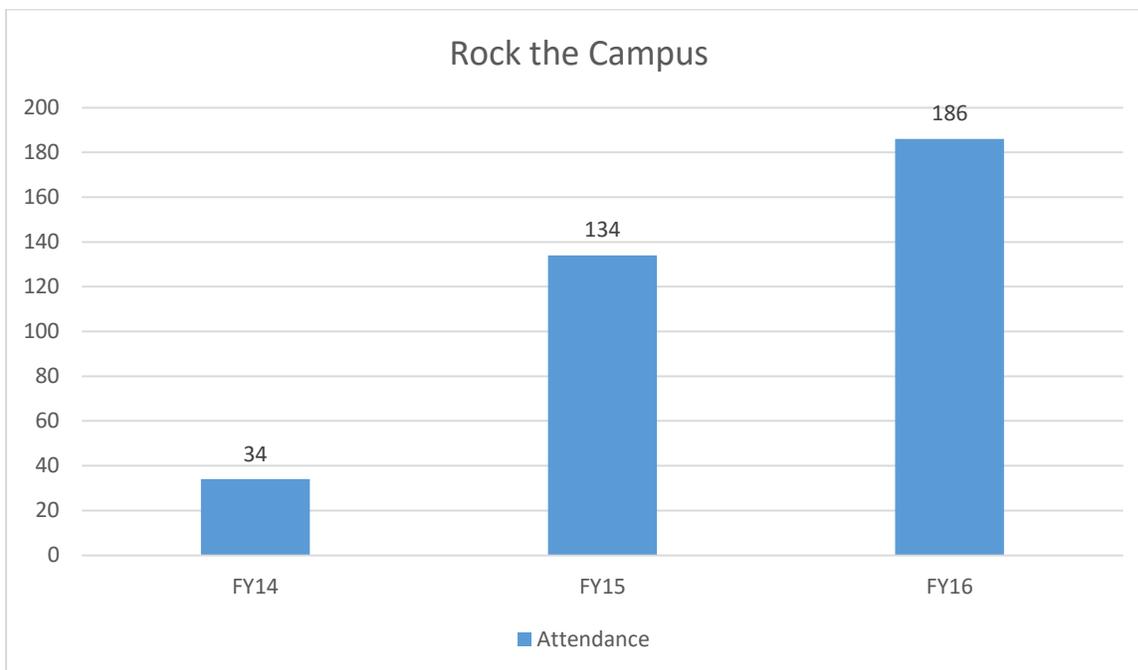
Highlights:

Service Nights: In order to provide students with an opportunity to give back to their community without leaving campus, MVP organized eight Service Nights during FY16. Previously, Service Nights were operated from the classrooms at Cougar Village I. However, due to the increase in size and wanting more visibility for the event, they were moved to the Student Center. MVP Service Nights provide students the opportunity to engage in one of the following projects: making sandwiches for the homeless which are then distributed to the Star of Hope, making dog toys out of recycled materials for abandoned dogs at BARC, making festive/holiday cards for patients at nursing homes or local hospitals, decorating coloring sheets which are donated as decorations for young patients at children's hospitals, and creating no-stitch blankets which are donated to families with small children at Star of Hope. MVP had a record attendance of 105 student volunteers at a single event in FY16. Overall attendance at MVP Service Nights has

significantly grown, and the program won the Outstanding Program Award at CSI's Campus Leaders Reception in April 2016.

Houston Humane Society: This event continues to be a volunteer favorite and was voted the most fun service event by our student volunteers. Volunteers are needed to socialize the animals, take the animals for walks, assist in adoption fairs, and help with maintenance in the field. Houston Humane Society is a no kill shelter, which means that once a certain number of animals are obtained, they can no longer accept more. MVP was only able to partner for one event in FY15. During FY16 we partnered for four events, with a total attendance of 84 volunteers and 261 service hours with the Houston Humane Society.

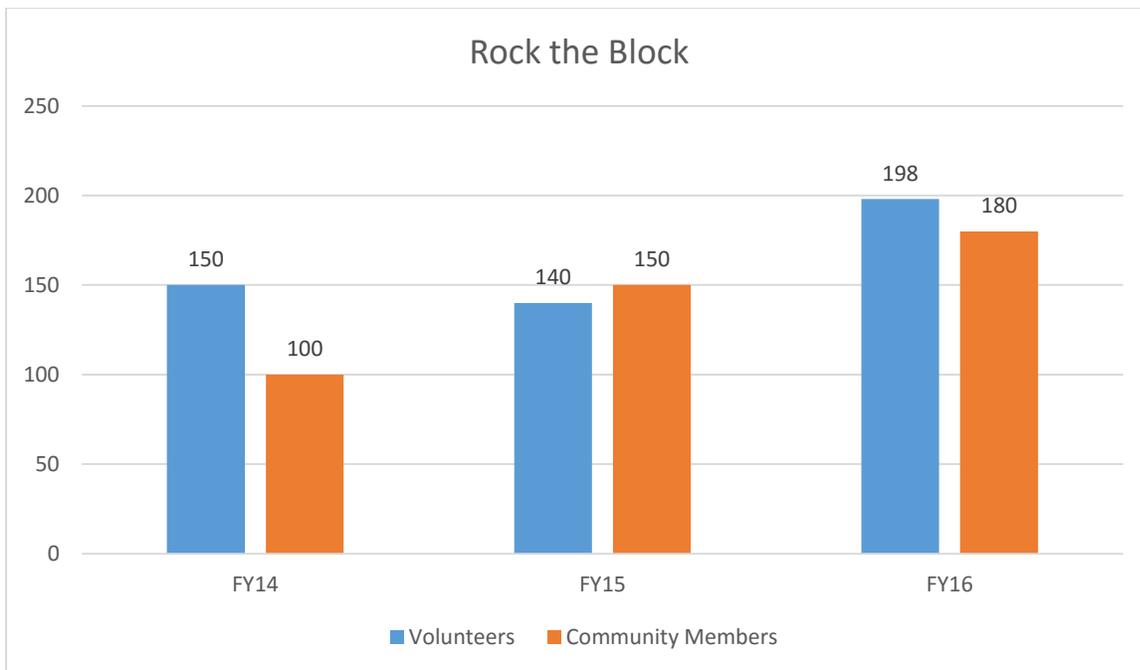
Rock the Campus: This event continues to have a successful and sustainable attendance each year. This year, MVP increased our collaboration efforts by forming partnerships with Citizenship Month, which provided food, t-shirts, and publicity; The Office of Sustainability, which provided the service projects such as the planting of several lemon trees, flower bed maintenance, the community garden, and other beautification projects, as well as an educational component; and Homecoming and the Center for Fraternity & Sorority Life, who provided an increased number of participants through the Homecoming Spirit Cup Award.



The Semi Colon Project: In an effort to promote more awareness related events to students, MVP partnered with the Healthy U Committee and SGA in putting forth an event that promoted mental health and suicide awareness. The event featured several student speakers who shared their struggles with mental health, staff speakers who shared their experience with suicide, temporary semi colon tattoos to raise awareness about the event and issue, resource tabling provided by several campus departments, and a reflection wall where students could write encouraging messages to others. Despite the event falling on the day of the Republican Debate, we had an attendance of about 250 students and received positive feedback; the most prominent

being that students wished these issues were talked about more. Due to the success of this event, MVP, SGA, and Healthy U are planning to host the event again in FY17.

Rock the Block: This year MVP partnered with the South East Houston Transformation Alliance (SEHTA), The Forge for Families, AGAPE Development, and Harris Health Systems to celebrate National Keep Houston Beautiful Day. Our partners provided service projects to beautify the Third Ward such as painting facilities, neighborhood clean ups, lot clearing, community garden maintenance, and hosting a local block party for the families of the surrounding neighborhoods. This year 200 student volunteers participated- our highest attendance to date for this event. We also hosted 180+ community members, and a block party that accommodated over 350 participants. The event received positive feedback from students, our nonprofit partners, and the community, specifically the elderly population. This event highlights the importance of large scale service projects and connecting students to the community.



5. Please discuss any budget or organizational changes experienced since your last (FY2016) SFAC request, their impact on your programs, and your reason for implementing them. SFAC recognizes that some programs did not receive the funds that they requested, that some programs were impacted by additional expenses after the conclusion of the budget cycle, and that some programs may be ahead of or behind their self-generated income projections. In addition, if your unit concluded FY2015 with a Fund 3 addition to Fund Equity, please describe the conditions which caused the addition.

MVP ended FY16 with \$385.92 in Fund Equity. Our fund equity this year is small due to an increase in both events and partnerships. Several partnerships provided financial alleviations in events such as Rock the Campus, the Semi Colon Project, and Rock the Block. In order to be fiscally responsible, we wanted to be sure that we left remaining funds to avoid a deficit at the end of FY16.

6. Please list your 2017-2018 strategic initiatives and action steps in priority order and cite the specific Division of Student Affairs and Enrollment Services Strategic Initiatives and University of Houston Strategic Goals to which they relate. Larger units may wish to group responses by subprogram. Under each strategic initiative, please state the specific action steps (programs, activities, services, policies/procedures, etc.) that you intend to implement to accomplish your stated initiative.

1. Increase and develop on campus service projects.

- **Action Step 1:** Continue to extend the variety of projects and frequency of MVP Service Nights.
- **Action Step 2:** Continue building our partnerships with Registered Student Organizations and campus departments, such as CHAMP Tutoring, the Office of Sustainability, and Student Services Center.
- **Action Step 3:** Create one or two new on campus service opportunities for students by finding out new initiatives focused on veterans, refugees, children, or other groups representing social issues with which MVP works.

DSAES Strategic Initiative #1: Create new opportunities for student success through learning, engagement and discovery.

DSAES Strategic Initiative #3: Foster the creation of a global learning community that actualizes and embraces inclusion while preparing students to become active citizens.

DSAES Strategic Initiative #6: Create and engage in strategic partnerships.

2. Modify the MVP Board restructure as necessary.

- **Action Step 1:** Evaluate the success at the end of each year starting with FY17 by identifying strengths and weaknesses of the organization.
- **Action Step 2:** Compare attendance from the previous two years to see if the restructure is effective in increasing attendance and participation in events.
- **Action Step 3:** Benchmark peer institution volunteer programs in order to see what structures are effective in meeting the needs of maintaining service culture.
- **Action Step 4:** Add or remove positions as necessary (i.e. more or less co-chairs, adding a new chair, etc.).

DSAES Strategic Initiative #4: Develop a culture of innovation and accountability in the redesign of Division policies, processes and procedures.

3. Position MVP as a resource for Registered Student Organizations and on campus departments.
 - **Action Step 1:** Partner closely with Center for Student Involvement and Cougar Involvement Ambassadors to develop a list of Registered Student Organizations that are categorized as service organizations.
 - **Action Step 2:** Have each respective committee reach out to the various RSOs in their category to invite them to MVP events or assist RSOs in planning and facilitating service events.
 - **Action Step 3:** Have respective chairs reach out to various on campus departments in order to coordinate volunteer events, awareness events, and/or ask respective departments to provide workshop sessions for volunteers.

DSAES Strategic Initiative #1: Create new opportunities for student success through learning, engagement and discovery.

DSAES Strategic Initiative #6: Create and engage in strategic partnerships.

7. *What are the other possible sources of funding available to your unit and what efforts are being made to access them (e.g. grants, donations, etc.)? If you receive funds from other sources, please briefly describe the source, purpose, and duration of the funding and report the amounts received in the appropriate rows/columns on the SFAC Spreadsheet.*

MVP currently does not have any additional sources of funding available to the organization.

8. *Please describe any services that are similar to yours and/or any overlap between your unit and any other unit(s) providing services to students and the rationale for the overlap.*

Although some academic departments and various organizations on campus include volunteer outreach in their mission, the Metropolitan Volunteer Program is the only organization that combines providing service and volunteer opportunities, as well as awareness related activities specific to those events. MVP continues to foster an inclusive environment and remains open to all students at the University of Houston regardless of major or classification. Not only is MVP's entire budget dedicated to providing service and volunteer opportunities for students, but we also serve as an outlet for local non-profits to connect with students in hopes of inspiring the future generations of the city of Houston through giving back to our local and campus community. In its dedication to foster the spirit of service, volunteerism, and awareness, MVP is a vital resource for the University of Houston.