

## Using PointSolutions Mobile App

### 1. Creating PointSolutions Account and Redeem PointSolutions Subscription

You must create a PointSolutions Account and redeem your PointSolutions subscription code through Blackboard before you start using mobile devices in class. If you haven't redeemed it, follow [this tutorial](#).

### 2. Downloading PointSolutions Mobile App

You can download the TurningPoint Mobile App from the Apple application store or the Android Play Store.



**Note:** If you have problems joining a class session, you can also join it via your smartphone or tablet browser(s). The browser URL is <http://www.tpoll.com>

### 3. Joining PointSolutions Mobile Session

Your instructor will provide you the session ID for you to join the polling.

**Note 1:** We recommend that you **connect your mobile device to the UH wireless network** rather than connecting to your cell phone carrier data plan.

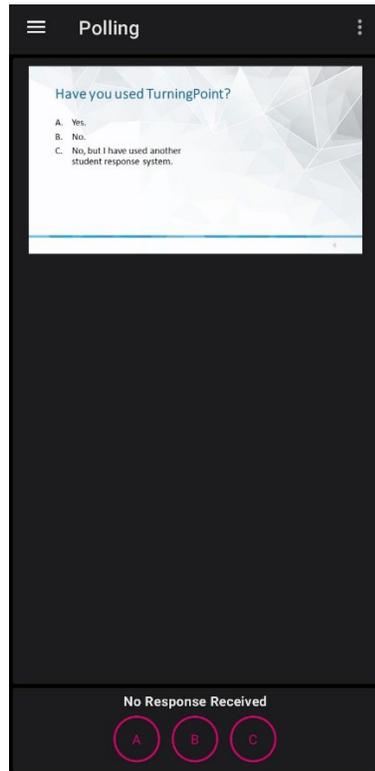
**Note 2:** It's recommended to keep your device awake while the mobile session is on. The PointSolutions Mobile App may logout if the device goes to sleep or screen saver. Within the App, you can select the menu, then Settings, then Keep Device Awake

[Android User](#)

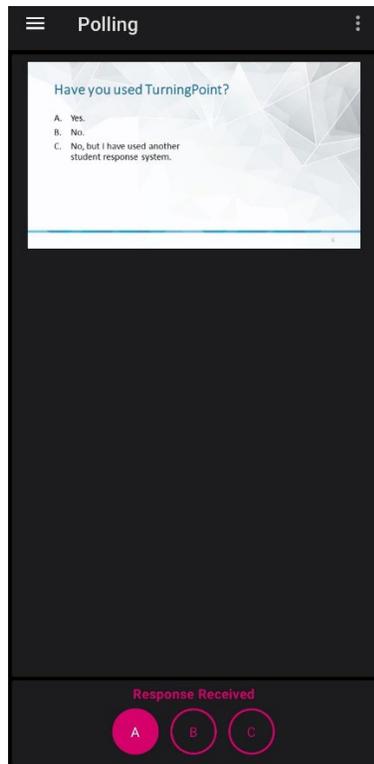
[iOS User](#)

#### 4. Responding to Polling Questions

- You will be asked to enter a Session ID which is given by your instructor during the class. Then, you will be asked to enter “User ID.” It is an optional, you are not required to enter.
- During the polling, the question and answer choices are displayed.



- Tap the **number** or **letter** that corresponds to the answer choice.  
**Note:** You can change your answer while polling is open if the question is not set to only accept your first response.
- After submitting the answer, you will receive this screen.



- After polling is closed, the results are displayed. You can see your submitted answer.

