

UNIT REPORT

FY24 Assessment Plan

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Veteran Services Mission Statement**Description:**

The University of Houston recognizes that our military and veteran population is a very diverse group that brings to our campus vast experiences and knowledge. The Mission of UH Veteran Services is to acknowledge these experiences and accomplishments by supporting the interests of our Nation's current and former military service members and their families. We recognize the importance of providing our unwavering support and advocacy to our Student Veterans, to help foster success in their academic, personal, and career goals. UH Veteran Services will accomplish this mission through education, collaboration, and outreach utilizing all available resources within and outside of the University of Houston.

Date last revised: 06/23/2023**Veteran Services Vision Statement****Description:**

UH Veteran Services (VS) will provide student veterans with the highest level of support and dedication, fostering personal growth and academic success through graduation and rewarding careers. In doing so, we will strive to be a benchmark institute and a leader in veteran support and advocacy.

Date last revised: 06/23/2023**1 Goal: Student Success Programming****Description:**

Veteran Services will implement and sustain a student success program aimed at providing support to our most vulnerable students.

2 Goal: Student- Employee Leadership**Description:**

Veteran Services will strategically work to develop our student employees' leadership skills while they work in the Veteran Service office by providing opportunities to develop important skills.

1 Action Step: Develop a list of all Military Connected Student who's GPA is below 2.0**Description:**

At the end of every semester, VS Staff will develop a list of students needing support and directly provide out reach to each student. By email/ Phone. and document outreach in Navigate in the Student record.

2 Action Step: Develop Learning Opportunities**Description:**

As a result of the Assessment Planning, create several opportunities for learning for all student employees of Veteran Services To develop Soft Skills: Teamwork, problem-solving, Communication, decision-making etc,

1 Assessment: Assess the needs of Students who need Support**Program/Service Being Assessed:** Student Support Programming**Assessment Method:** Both (quantitative and qualitative)**Description of Assessment Activity:**

VS will track the number of students whose GPA falls below 2.0 each semester. Through outreach, we will track the needs/ reasons for the drop in GPA, to determine the type of support these student need to be successful.

Frequency / Timeline of Assessment Activity:

End of Each Fall and Spring Semester

Connection to Goals/Mission:

Goal 1: Student Success, assist students with support to elevate their GPA and increase persistence.

2 Assessment: Determine the areas in which Students would like to increase learning opportunities**Program/Service Being Assessed:** Student Employee Training and Leadership Development**Assessment Method:** Qualitative

Description of Assessment Activity:

Veteran Services will create a survey to collect data from our student workers to determine what soft skills these students would like to improve over the course of their employment at VS.

Frequency / Timeline of Assessment Activity:

Throughout the year, at time of onboarding to VS

Connection to Goals/Mission:

Goal 1: Student Success, By creating teaching methods to elevate student learning outside of the classroom and by improving critical soft skills need to prepare students to excel in their chosen fields after graduation.

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