

# STATE OF THE DIVISION 2020

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DR. RICHARD WALKER, VICE PRESIDENT & VICE CHANCELLOR

UNIVERSITY of  
**HOUSTON**

STUDENT AFFAIRS & ENROLLMENT SERVICES

# BY THE NUMBERS

6,957

Students served by University Career Services (appointments & drop-ins)

7500+

Pounds of food distributed by Cougar Cupboard in 2020

56%

Increase in Center for Students with DisABILITIES active students

10.2%

Increase in African-American student admissions

**ZERO**

Waitlist for CAPS counseling services after Stepped Care Model implemented

2,822

Desktop and website support requests to DSAES IT

1,197

Number of beds in The Quad, which opened August 17, 2020

# BY THE NUMBERS

**4,042**

**Unique patients seen  
by the Student  
Health Center**

**1,094**

**Total # of Fraternity  
& Sorority Chapter  
members at end of  
Spring 2020**

**63%**

**Of FTIC applicants  
admitted to UH**

**81.92%**

**Increase  
in attendance of  
Student Centers  
Film Series**

**260,005**

**Total calls  
received by the  
Enrollment  
Services Call  
Center**

**2,451**

**Visits to the LGBTQ  
Resource Center**

**130**

**Number of new allies  
trained by Cougars in  
Recovery**

# UH ENROLLMENT: FALL 2020



47,100

**TOTAL  
ENROLLMENT**



5,245

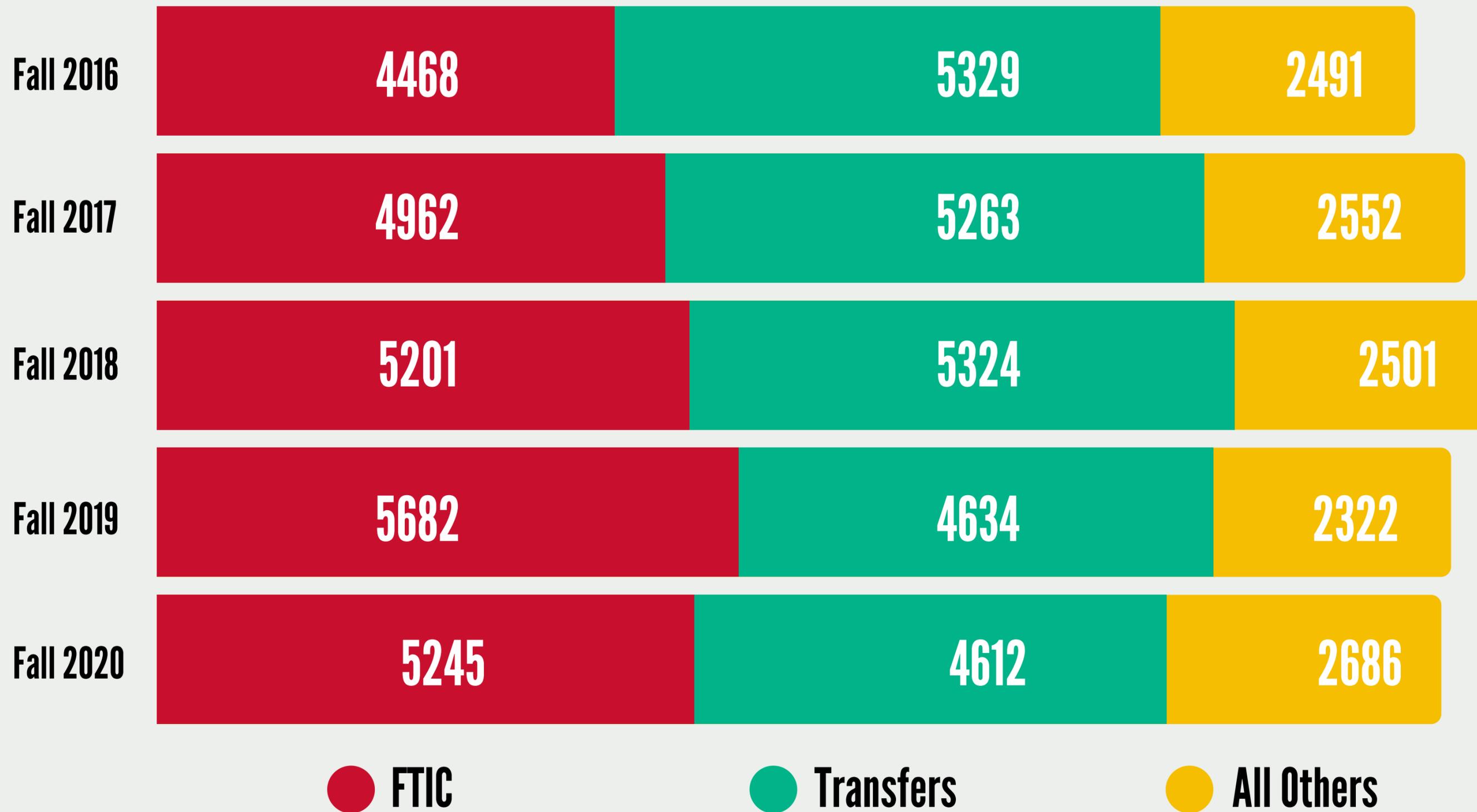
**New  
FTIC**



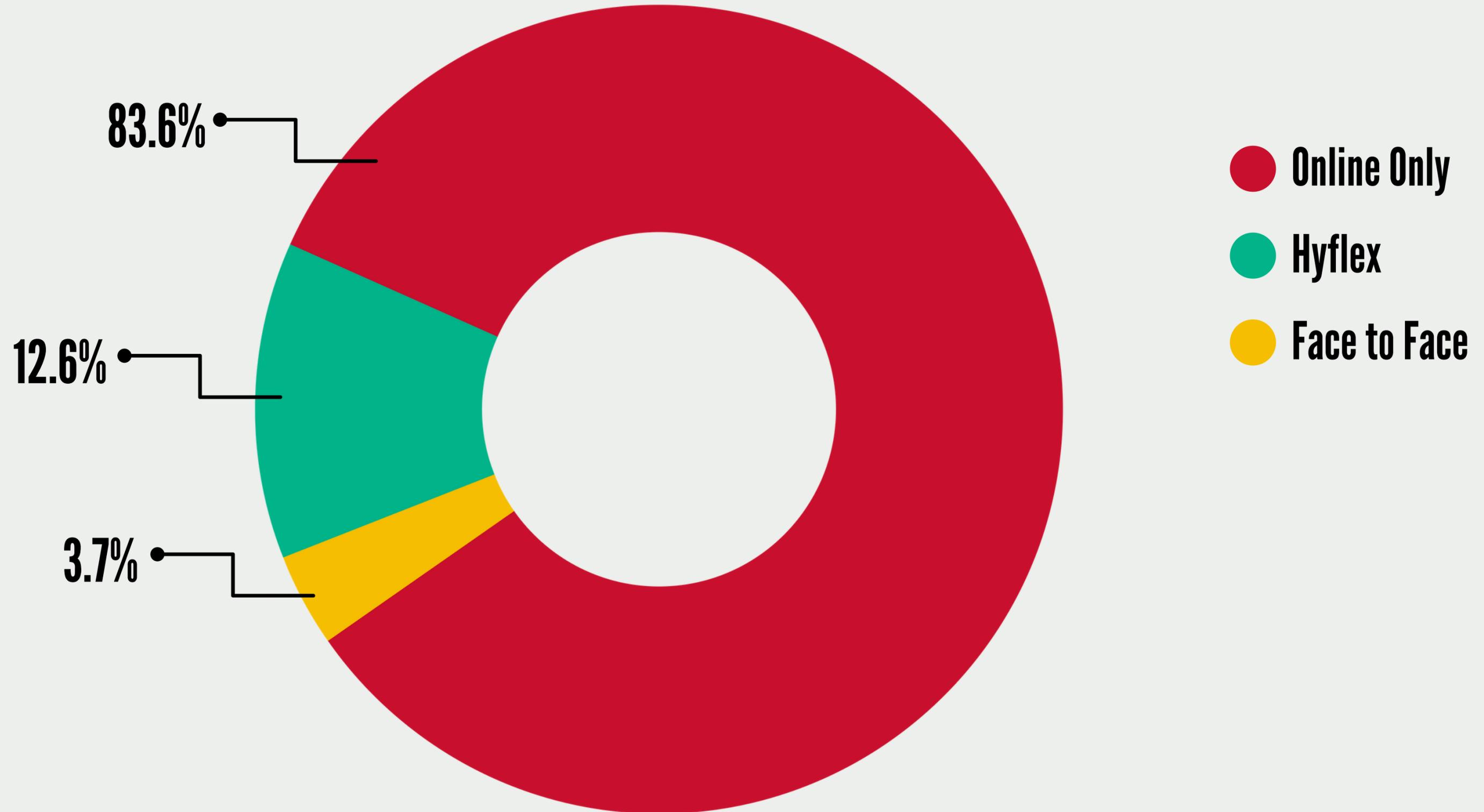
4,612

**New  
TRANSFERS**

# NEW ENROLLMENT BREAKDOWN



# FALL 2020 CLASSES BY TYPE



# COUGAR ACADEMIC PROFILE: FALL 2020



**TOTAL FTIC  
APPLICATIONS**



**FTIC STUDENTS IN  
TOP 10% OF HIGH  
SCHOOL CLASS**



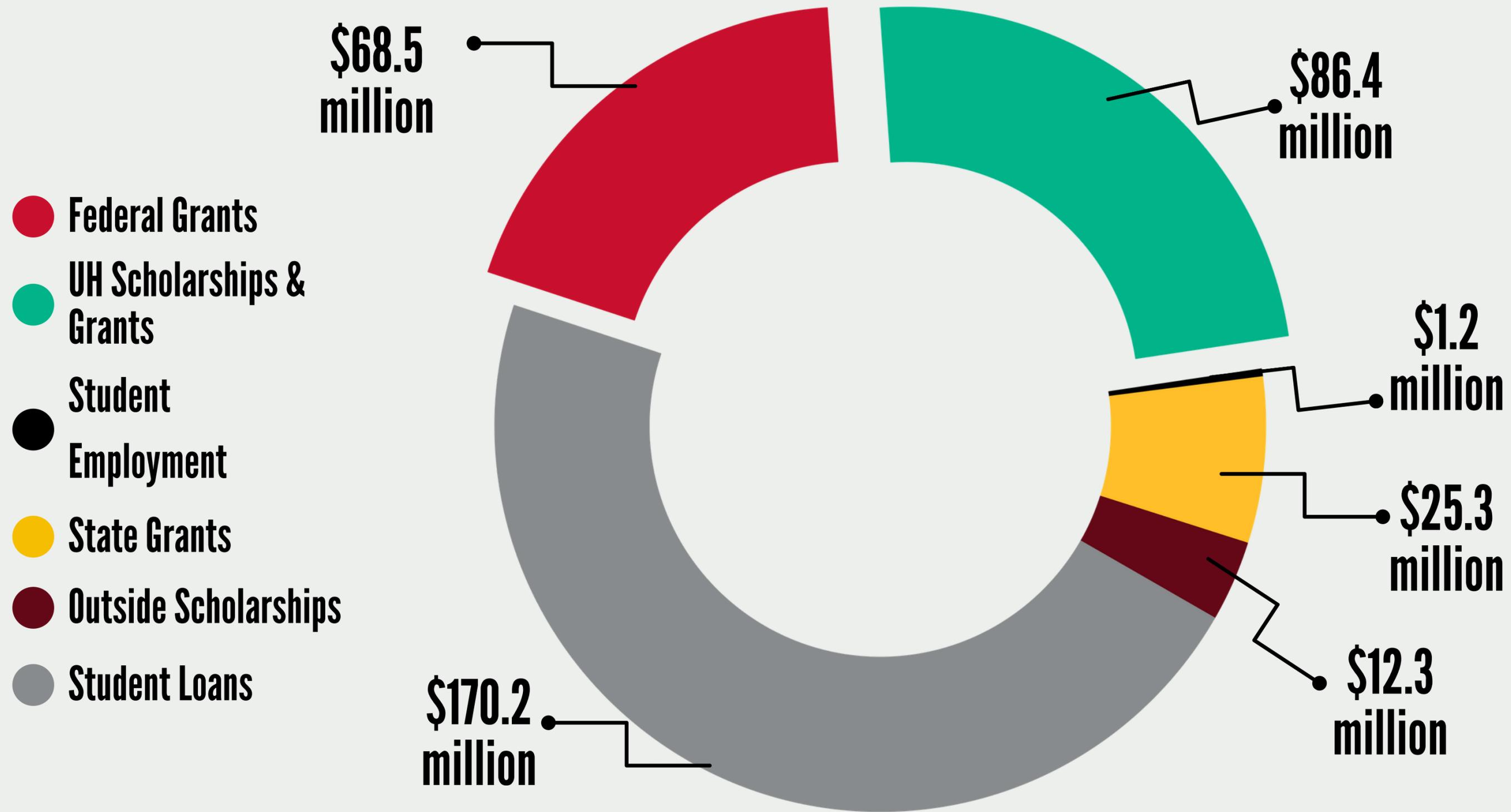
**TRANSFERS  
AVERAGE  
GPA**

# COUGAR ACADEMIC PROFILE: FTIC SAT SCORES



*SATs were canceled globally in January 2020, impacting the average SAT score for Fall 2020.*

# SCHOLARSHIPS & FINANCIAL AID



# EMERGENCY AID

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**\$18.3  
Million**

**CARES ACT**

**\$1.2  
Million**

**MINORITY  
SERVING  
INSTITUTION**

**\$1  
Million**

**COUGAR  
EMERGENCY  
FUND**

**\$6  
Million**

**GEER  
GRANT**

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# STUDENT SUPPORT

**3.275**

Average GPA for Cougars in Recovery members, Fall 2019 to Spring 2020



## WELL-BEING INITIATIVE

Campus Rec expanded well-being initiatives by hiring a registered dietician & expanding the "Exercise is Medicine" and employee wellness programs



## MOBILE FLU CLINIC

The Student Health Center partnered with HEB for mobile flu vaccinations on the UH campus for the first time



**45TH**

The Children Learning Centers' anniversary this past fiscal year



**39**

Veteran Allies trained by Veterans Services' UH Green Zone



**57,669**

# of visitors to the A.D. Bruce Religion Center



# CAMPUSLIFE



## LIVING LEARNING

Student Housing and Residential Life launched the Minority Male Living Learning Community in Fall 2019.



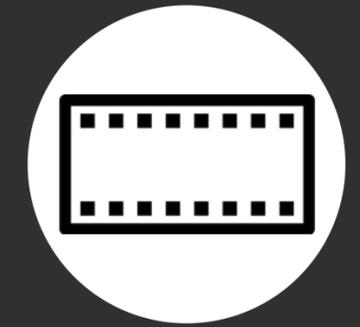
**10.2%**

Increase in the number of Weeks of Welcome Day of Service attendance, with students contributing 486 service hours to the Third Ward & Houston community



**2.6 MILLION**

Number of visitors to all Student Centers locations between September 1, 2019, and August 31, 2020



**18**

Number of interns at the Center for Student Media

# STUDENT SUCCESS



**14,464**

Total number of students and alumni served by University Career Services (one-on-one/drop-in counseling appointments/virtual chats, alumni & college-based outreach)



**1,186**

Number of student conduct cases referred to the Dean of Students, a drop of 316 referrals from the year before



**617,813**

Total semester credit hours for Fall 2019, Spring 2020 and Summer 2020 processed by the Office of the University Registrar



**70**

UH staff members trained by the Money Matters Institute in Integrated Enrollment Services since it launched in 2018

# DIVERSITY & INCLUSION



**13.7% INCREASE**

In attendees at LGBTQ Resource Center outreach programs



**91%**

of attendees to the Women and Gender Resource Center's THE HIVE knowledge club said it was helpful to their career and/or studies



**299**

Number of faculty, staff and students who attended the Center for Diversity & Inclusion's *Campus Conversations* to discuss the impact of George Floyd's murder.

**YEAR 1**

Diamond Family Scholar Program launched with its first cohort. This Urban Experience Program effort offers support for students aging out of the foster care system.

**9,050**

walk-ins assisted by the International Student and Scholar Services Office



# PHILANTHROPY HIGHLIGHTS

**772**

Individual donors made  
1,011 unique donations

**\$1.6 MILLION**

In donations

**\$1+ MILLION**

Donated to the Cougar  
Emergency Fund by more  
than 350 donors.

Relaunched in March  
2020 in response to the  
COVID-19 pandemic, the  
Cougar Emergency Fund  
has helped more than 700  
students in need.

**\$-TO-\$**

Andy and Andrea  
Diamond established the  
Diamond Emergency  
Fund and promised to  
match the first \$100,000  
donated. UH has  
currently raised \$54,500  
to support students who  
spent time in the foster  
care system.

**\$100,000**

The Cullen Trust for  
Higher Education  
donated \$100,000 to  
Cougar Cupboard to  
combat food insecurity  
and ensure a diverse  
selection of food is  
available to students in  
need.

# REMOTE SUCCESS

*On March 23, 2020, when the UH campus moved to remote operations, each department in DSAES quickly adapted, using a combination of software like Zoom and Microsoft Teams, as well as social media platforms, to continue serving the UH community.*

**5,001**

Virtual appointments completed by Admissions, the Office of the University Registrar, SBS and SFA

**38,549**

Total number of participants in Campus Rec's virtual programs (rec sports, group fitness, personal training, etc.)

**10,275**

Number of requests for assistance processed by the International Student Scholar Services Office from May 9, 2020, to July 17, 2020.

**10,000+**

Number of new students who completed virtual orientation during remote operations



## COOGS CONQUER

New online workshops created by Counseling and Psychological Services to offer relevant, supportive, mental health content to the UH community during COVID-19



2

Virtual Career Fairs hosted by University Career Services targeted at juniors, seniors and May 2020 graduates



77,000+

Number of students across the whole UH system were sent an online training activity guide about COVID-19 safety and UH procedures. Designed by Campus Solutions Services, the training went out to all Fall 2020 students.



1,352

Number of students who attended Center for Student Involvement's virtual student organization fair for Fall 2020

# REMOTE SUCCESS



## TELEPSYCHIATRY

In the works but launched during COVID-19, telepsychiatry was very well received by patients.

After overwhelming positive feedback, the Student Health Center will keep telepsychiatry as an option for students.



**1,500+**

Number of students who remained on campus for the duration of the spring semester. Student Housing and Residential Life provided support to these students throughout remote operations.



## TEST OPTIONAL

After both the ACT and SAT requirements were waived, around 2% of FTIC students underwent a holistic review for admissions for summer and fall terms. Applicants could submit letters of support, resumes and personal statements.

# HONORS AND AWARDS

## HOPE PACHECO

50 of 50 Alumni Recognition,  
*Graduate College of Social Work*  
GCSW Field Supervisor  
of the Year Award,  
*Graduate College of Social Work*

## CREATIONSTATION & STUDENT STAFF

2020 ACUI National “Steal  
This Idea” Graphics  
Competition

## MONICA THOMPSON

Ed.D. in Ethical Leadership

## LUIS GONZALEZ

Top 10 Program:  
“The Lizards of Leadership,”  
*SWACURH, Regional*

## JOEY RATCLIFF

Ed.D. in Ethical Leadership

## LAUREN ELLZEY & CREATIONSTATION TEAM

2019 ACUI Region II  
Conference Graphics  
Competition

## SHREYA DESAI

CIVSA Student Development  
All-Star Award

## KEITH T. KOWALKA

2020 ACUI Revis A. Cox  
Memorial Award

## TIFFANY BITTING

Ed.D. in Ethical Leadership

## STUDENT CENTERS TEAM

Sustainability Gold Green  
Office Award

## MICHELLE RICE-SHAW

M.B.A. in Human Resources  
Management

## SHRL MARKETING DEPARTMENT

Marketing Awards (Website  
Category) Award,  
*ACUHO-I, National*

## DAN MAXWELL

2020 Robert H. Shaffer  
Distinguished Alumni Award,  
*Indiana University Bloomington*  
2020 Pillar of the Profession  
Award, *NASPA &  
NASPA Foundation*

## ANDREI MERKOULOV

Top 10 Program: “Fighting  
Waste, Feeding People,”  
*SWACURH, Regional*

## CECILIA SUN

President-Elect,  
*Association of Counseling  
Center Training Agencies*

## LORRAINE SCHROEDER

HOUmanitarian Award,  
*Mayor's LGBTQ Advisory Board*

## LESLIE TREVINO

Top 10 Program: “Effective  
Communication for Problem  
Solving,” *SWACURH, Regional*

## DON YACKLEY

Bob Cooke Distinguished  
Service Award,  
*SWACUHO, Regional*

## AILIN FEY

Top 10 Program: “The Stop,  
Drop, and Rolls of  
Programming,”  
*SWACURH, Regional*

## ASHLEY BICKNELL

Chair, Austin Regional  
Counselors

## LAURA GALLOWAY

Region II Director, CIVSA

## ALEX PRESTON

M.B.A.



**THANKYOU**

UNIVERSITY of  
**HOUSTON**

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